



Coronavirus



TOWN OF HILTON HEAD ISLAND IMPORTANT FACTS - Update #1 3/12/2020 3:00 p.m.

Updates will be provided regularly as information becomes available.

The Town of Hilton Head Island Government is closely monitoring the Coronavirus situation (COVID-19) to protect the public's health. Fire Rescue is working on protocol changes for its EMS services. This includes implementing additional call answering protocols in the Town's E911 Center using the Emerging Infectious Disease Surveillance Tool to screen patients who may have signs or symptoms and risk factors for COVID-19, dedicating one ambulance to 911 calls for patients with flu-like symptoms and maintaining communication with Hilton Head Hospital and other local Health Care Facilities.

As we continue to plan for and respond to potential COVID-19 cases Fire Rescue has decided to increase our level of personal protective equipment (PPE) on select incidents. This means you may see our staff wearing a mask and gown when they respond to some calls for service.

Prevention & Mitigation

- **Wash your hands** often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, **use a hand sanitizer that contains at least 60% alcohol**. Cover all surfaces of your hands and rub them together until they feel dry.
- **Avoid touching your eyes, nose, and mouth** with unwashed hands.
- **Avoid close contact** with people who are sick
- Put **distance between yourself and other people** if COVID-19 is spreading in your community. This is especially important for people who are at higher risk of getting very sick.
- **Stay home** if you are sick, except to get medical care. Learn what to do if you are sick.
- **Cover your mouth and nose** with a tissue when you cough or sneeze or use the inside of your elbow.
- **Throw used tissues** in the trash.
- **Clean AND disinfect frequently touched surfaces daily**. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.
- **If surfaces are dirty, clean them:** Use detergent or soap and water prior to disinfection.

What should I do if I am showing symptoms such as fever, cough or shortness of breath?

Call your personal doctor or healthcare provider for information/instructions.

What if I don't have a personal doctor?

- If you don't have a primary care physician there are multiple options for telehealth.
- MUSC Health is providing free telehealth screening. Anyone experiencing symptoms can visit [MUSC.care](https://www.musc.edu/care) and use the promo code COVID19 and be screened without having to leave your home. You can also call 843-261-5940 with any questions.
- Prisma Health is offering a free virtual visit at www.prismahealth.org/virtual-visit/. Use with promo code **COVID19**. You can also call **1-888-921-0348**.

General Information

- The DHEC Care Line is available to provide general information about COVID-19 by calling **1-855-472-3432** from 8 a.m.-6 p.m. seven days a week. Because call volume has been high, callers are urged to be patient if they receive a busy signal and try their call at a later time. For general questions about COVID-19, visit the DHEC website at scdhec.gov/COVID19.
- We urge residents to monitor reliable information sources such as the Center for Disease Control (CDC) and South Carolina Department of Health & Environmental Control (DHEC) and the World Health Organization (WHO) for the latest updates.

<https://www.cdc.gov/coronavirus/2019-ncov/>

<https://scdhec.gov/health/infectious-diseases/viruses/coronavirus-disease-2019-covid-19>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

As of Wednesday, March 11 at 5:12 P.M. SCDHEC reported the following

COVID-19 Monitoring & Testing in SC

Negative tests	48
Presumptive positives	8
Positive tests	2
Completed monitoring	60
Currently monitoring	14

Stay informed at Town of Hilton Head Island Social Media websites.

Twitter – <http://twitter.com/TownofHHI>

Facebook – www.facebook.com/TownofHiltonHeadIslandSC

E-Subscription Service www.hiltonheadislandsc.gov/publicsafety/emergencyalerts.cfm

YouTube - <https://www.youtube.com/c/TownofHiltonHeadIslandSC>