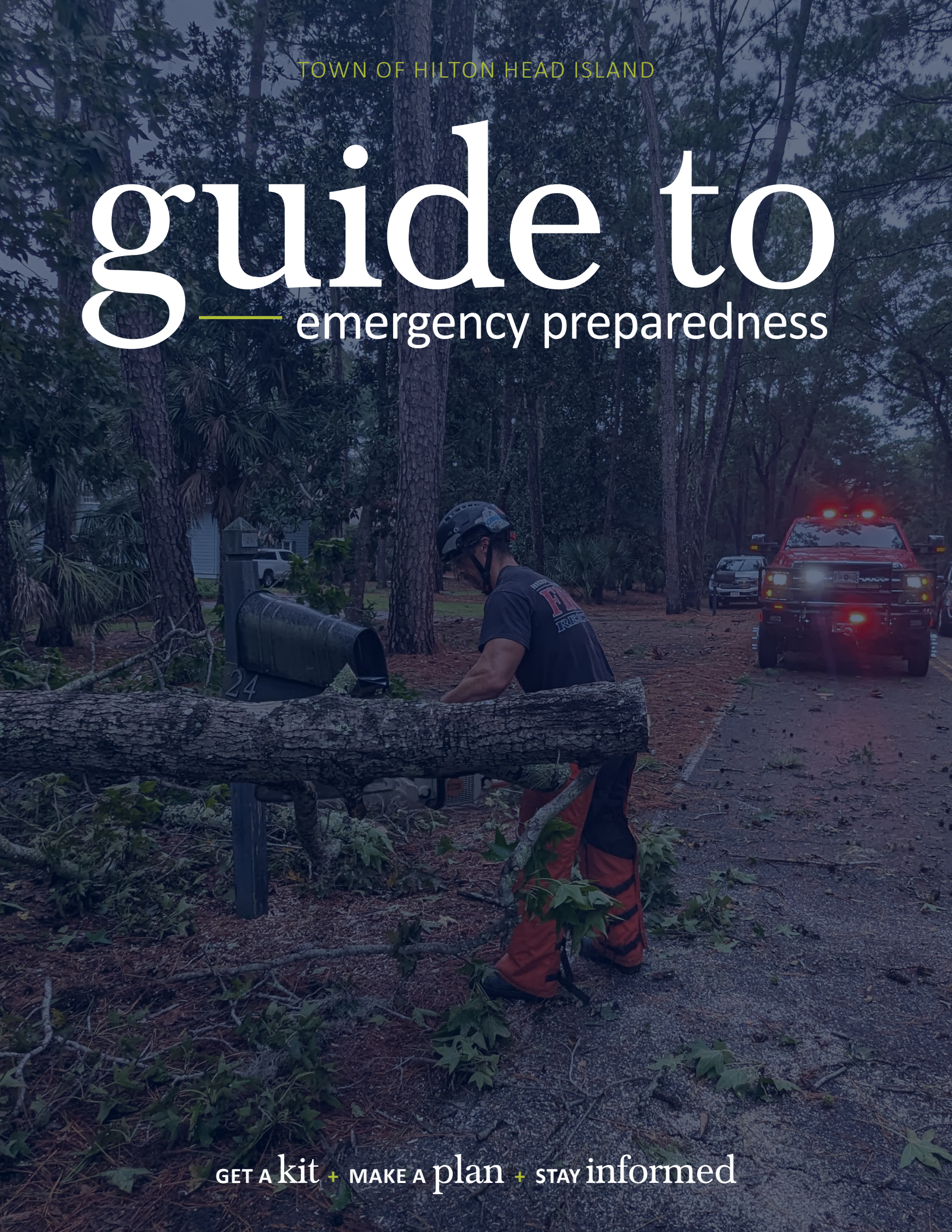


TOWN OF HILTON HEAD ISLAND

guide to

emergency preparedness



GET A kit + MAKE A plan + STAY informed

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HURRICANES
EARTHQUAKES
TORNADOES
FLOODS



WILDFIRES

These are all things we prefer not to think about and hope will never happen. Unfortunately, emergencies and disasters are part of and will impact all of our lives.

In the Lowcountry, we are vulnerable to a variety of hazards including hurricanes, tornadoes, flooding, earthquakes, wildfires, hazardous materials incidents, terrorism, power outages, and resource shortages. These types of events affect thousands of citizens across the country annually with significant financial impacts and tragic losses. We have the ability to reduce the impact on ourselves and our community.

After an emergency or disaster, local officials will be working hard to manage the effects of the emergency or disaster. In your planning, you should assume that basic services such as electricity, water, gas, and telephones may not be available for some time. This is why it is critical for everyone to Get a Kit, Make a Plan, and Stay Informed.



THE DIFFERENCE WE CAN MAKE IS BEING prepared.

Through preparedness, local governments can be better positioned to fulfill their obligation to respond to disasters timely and effectively, protect lives, and preserve property. It is equally important that you take the necessary steps to ensure the health and safety of you and your family.



THE CITIZEN'S GUIDE TO Emergency Preparedness

The Town of Hilton Head Island Emergency Management Division developed this guide to help our residents, businesses, and guests prepare to safely face a variety of emergencies. Everyone's needs and abilities are unique, but every individual can take important steps to prepare for all kinds of emergencies and put plans in place. By evaluating your own personal needs and making an emergency plan, you can be better prepared for any situation.

This guide provides specific information for the hazards we face and is designed to help you develop your own personal emergency plan with the aid of checklists and sections for you to fill in your individual plan information.

We hope that you find the information helpful. Please do not hesitate to contact us with any questions.

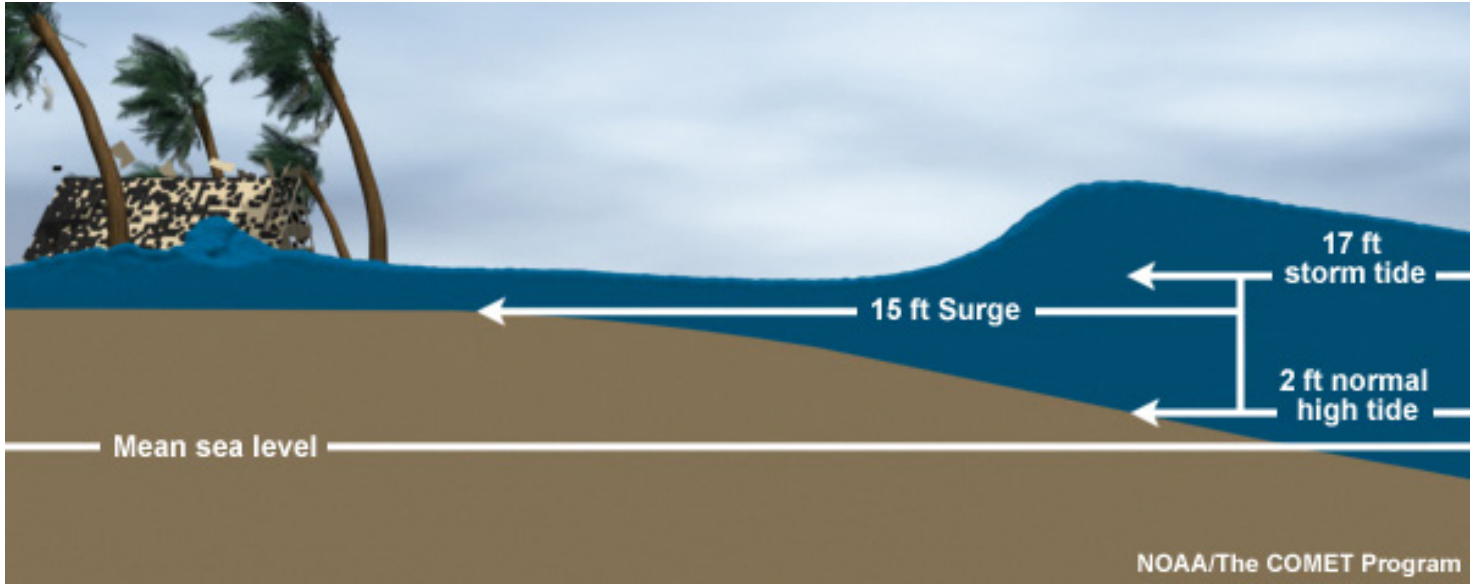


WHAT DO YOU NEED TO DO TO PREPARE?

- ☐ Learn the threats that we face on Hilton Head Island, what to anticipate from each one, and what plans the Town has in place.
- ☐ Know what actions and precautions you should take before, during, and after an emergency.
- ☐ Use common sense, follow official instructions, and stay informed.
- ☐ Take a first aid and CPR course.
- ☐ Build an emergency kit.
- ☐ Make a plan and know your evacuation routes.



HURRICANES



If we look at past hurricane events, they show us that lack of hurricane awareness and preparation are common threads among all major hurricane disasters. By knowing your vulnerability, developing an emergency plan and keeping an emergency kit, you can reduce the effects of a hurricane's impact on you or your family.

There are many hazards associated with hurricanes, including storm surge, heavy rainfall, inland flooding, high winds, tornadoes, and rip currents. Of these, storm surge has the most potential for loss of life on the coast.

Storm surge is an abnormal rise in sea level accompanying a hurricane or other intense storm. This advancing surge combines with the normal tides and increases the water level to heights that will impact roads, homes, and other critical infrastructure. This rise of water can cause severe flooding in coastal areas, particularly when the storm tide coincides with the normal high tide.

Hurricanes are classified into five categories based on their wind speed, central pressure, and damage potential. Hurricane categories do not account for storm surge.



Category	Wind Speed (mph)	Damage
1	74 - 95	Very dangerous winds will produce some damage
2	96 - 110	Extremely dangerous winds will cause extensive damage
3	111 - 129	Devastating damage will occur
4	130 - 156	Catastrophic damage will occur
5	> 156	Catastrophic damage will occur

The National Hurricane Center uses watches and warnings to inform the public of possible impacts from a storm. Familiarize yourself with the terms used to identify a tropical weather threat.

TROPICAL STORM WATCH: An announcement that sustained winds of 39 to 73 mph are possible within the specified area within 48 hours in association with a tropical, subtropical, or post-tropical cyclone.

TROPICAL STORM WARNING: An announcement that sustained winds of 39 to 73 mph are expected somewhere within the specified area within 36 hours in association with a tropical, subtropical, or post-tropical cyclone.

HURRICANE WATCH: An announcement that sustained winds of 74 mph or higher are possible within the specified area in association with a tropical, subtropical, or post-tropical cyclone. Because hurricane preparedness activities become difficult once winds

reach tropical storm force, the hurricane watch is issued 48 hours in advance of the anticipated onset of tropical storm force winds.

HURRICANE WARNING: An announcement that sustained winds of 74 mph or higher are expected somewhere within the specified area in association with a tropical, subtropical, or post tropical cyclone. Because hurricane preparedness activities become difficult once winds reach tropical storm force, the warning is issued 36 hours in advance of the anticipated onset of tropical storm-force winds. The warning can remain in effect when dangerously high water or a combination of dangerously high water and waves continue, even though winds may be less than hurricane force.

Unlike locations further inland, any tropical weather (tropical depressions, tropical storms, and hurricanes) is cause for concern on the Island. Because most of the Island is close to sea level, storm surge and wind shear pose a greater threat.

TROPICAL STORM WATCH

- Sustained winds of 39 to 73 mph possible within the specified area within 48 hours.
- Conditions associated with a tropical, subtropical, or post-tropical cyclone.

VS

TROPICAL STORM WARNING

- Sustained winds of 39 to 73 mph expected somewhere within specified area within 36 hours.
- Conditions associated with a tropical, subtropical, or post-tropical cyclone.

HURRICANE WATCH

- Sustained winds of 74 mph or higher possible within the specified area.
- Conditions associated with a tropical, subtropical, or post-tropical cyclone.
- Alert issued 48 hours in advance of anticipated tropical storm force winds.

VS

HURRICANE WARNING

- Sustained winds of 74 mph or higher expected somewhere within the specified area.
- Conditions associated with a tropical, subtropical, or post-tropical cyclone.
- Alert issued 36 hours in advance of anticipated tropical storm force winds.

EVACUATION INFORMATION



The Governor of South Carolina is the only person that has the authority to order an evacuation for the entire Island. You are encouraged to heed that evacuation order and consider leaving well before the evacuation order is given. Prepare now. Know how you will travel and where you will go if you are evacuated. Anticipate what roads you will travel on. Make plans that will accommodate young children and pets if necessary. If you plan on using a public shelter, be aware that they may not accommodate pets.

Planning Your Evacuation:

WHAT ARE THE EVACUATION ROUTES?

Hilton Head Island evacuees will use both William Hilton Parkway (US 278 Business) and the Cross Island Parkway (US 278). Take time to understand where those routes will take you. Once the evacuation has started there are designated traffic patterns. The best option is to leave early!

WHERE WILL YOU GO? When planning an evacuation destination, consider staying with friends or relatives. Factor in the additional fuel that will be used during stop-and-go traffic that is common in evacuations, and the additional time it will take to reach your destination.

HOW WILL YOU GET THERE? Are you going to self-evacuate or will you need assistance? If you don't have reliable transportation of your own, you need to know in advance what options may be available through your neighbors and local government. Beaufort County has developed a countywide evacuation plan for those who need help evacuating. The Port Royal Plaza Shopping Center is the only Palmetto Breeze pickup point on the island.

The Town will pick up residents from 5 locations around the Island and drop them off at the Palmetto Breeze pickup point.



These 5 pickup locations are:

- 1. 151 Gumtree Road**
(in front of the Boys and Girls Club)
- 2. 173 Marshland Road**
(in front of the Sea Island Chapel)
- 3. 450 Spanish Wells Road**
(in front of Grace Community Church)
- 4. 24 Pope Avenue**
(in front of Holy Family Catholic Church)
- 5. 663 William Hilton Parkway**
(in front of Hilton Head Resort)

Those with functional needs can request additional assistance through our Special Call Pickup program. Once an evacuation has been ordered, call the Hilton Head Fire Rescue Dispatch Center at 843-682-5125 to request evacuation assistance. The dispatcher will take your information. We will make arrangements to pick you up and take you to the Beaufort County Evacuation Point at the Port Royal Plaza Shopping Center.

Please contact the Hilton Head Island Emergency Management Office in advance at (843) 682-5156 to assist you with transportation options.

WHAT ROUTES WILL YOU TAKE? If you are going to wait for the evacuation order, know which route you will be taking. Learn the route; take the time to drive the route.

Be aware that cell service in some areas will be limited or may not be available at all.

If you are going to leave prior to the evacuation order, determine your final destination and develop a travel plan for that destination. It is recommended you select alternate locations in case you cannot get to your primary location. Have a plan "B".

WHERE WILL YOU STAY? If you choose to stay in a shelter, be aware that only very basic needs will be provided for you. Consider packing a shelter kit ahead of time. Be aware that most public shelters do not accept pets, so you will need to make other arrangements for your animals. If you need additional accommodations, ensure the location where you are staying can accommodate those needs and let them know what those needs are.

ADDITIONAL RESOURCE: Palmetto Breeze

- **Pre-storm transportation**
843-757-5782
- **During an evacuation**
843-255-4000
- **Transportation Evacuation Assistance Registry** - People who are home bound, have disabilities, and/or do not have existing transportation options should consider registering for the Palmetto Breeze Transportation Evacuation Assistance Registry.
www.palmettobreezetransit.com/hurricane-evacuation-information



**YOU MAY HEAR
CONFLICTING REPORTS
FROM THE MEDIA
ABOUT RETURNING
TO THE ISLAND AFTER
AN EVACUATION.**

Even if you hear that the Governor has rescinded the evacuation order, the final authority for allowing residents to return to the Island is the Mayor of the Town of Hilton Head Island.

Once the evacuation order has officially been lifted, all details about returning to the Island, including transportation assistance information, will be announced. You can call the **Hilton Head Island/Beaufort County Re-Entry hotline at 1-833-254-6400** for more information.

Make sure to bring either your photo ID with your local address or a utility bill with your name and Island address to re-enter the Island.

IS YOUR HOME SAFE TO ENTER? Professional building inspectors will conduct a survey of homes for potential hazards. They will leave behind a placard to communicate the results of their inspection. The color of the placard indicates the condition of the structure, and how safe it is to enter.

RETURN AND RE-ENTRY

**TOWN OF HILTON HEAD ISLAND
INSPECTED
LAWFUL OCCUPANCY PERMITTED**

This structure has been inspected (as indicated below) and no apparent structural hazard has been found.

☐ Inspected Exterior Only
☐ Inspected Exterior and Interior

Report any unsafe condition to local authorities; reinspection may be required.

Inspector Comments: _____

Address of Site Inspected: _____

Date: _____
Time: _____

This facility was inspected under emergency conditions.

Inspector ID / Agency: _____

Do Not Remove, Alter, or Cover this Placard until Authorized by Governing Authority

**TOWN OF HILTON HEAD ISLAND
RESTRICTED USE**

Caution: This structure has been inspected and found to be damaged as described below:

Date: _____
Time: _____

This facility was inspected under emergency conditions.

Inspector ID / Agency: _____

Entry, occupancy, and lawful use are restricted as indicated below:

☐ Do not enter the following areas: _____

☐ Brief entry allowed for access to contents: _____

☐ Other restrictions: _____

Address of Site Inspected: _____

Do Not Remove, Alter, or Cover this Placard until Authorized by Governing Authority

**TOWN OF HILTON HEAD ISLAND
UNSAFE
DO NOT ENTER OR OCCUPY
(THIS PLACARD IS NOT A DEMOLITION ORDER)**

This structure has been inspected, found to be seriously damaged and is unsafe to occupy, as described below:

Date: _____
Time: _____

This facility was inspected under emergency conditions.

Inspector ID / Agency: _____

Do not enter, except as specifically authorized in writing by jurisdiction. Entry may result in death or injury.

Address of Site Inspected: _____

Do Not Remove, Alter, or Cover this Placard until Authorized by Governing Authority

A GREEN PLACARD indicates that any damage sustained by a building is minor or superficial, and that the building is safe to enter and use. Actions such as replacing broken glass, repairing roof tiles, and replacing garage doors will require no further permits from the Town.

A YELLOW PLACARD indicates that a building has sustained more than minor damage, and only partial entry or occupancy is allowed until repairs are made. The owner should contact the Emergency Permitting Office to obtain a building permit before going forward with repairs.

A RED PLACARD indicates that a building is seriously damaged, and is unsafe. These buildings should not be entered or occupied under any circumstance. Entry could result in injury or death. The building may be repaired or demolished. In either case, a permit must be obtained from the Emergency Permitting Office before work begins.

DISASTER DEBRIS REMOVAL ON HILTON HEAD ISLAND

If a natural disaster strikes the Island and generates all sorts of debris ranging from building materials and tree limbs to electronics, the Town has a plan to deal with it. Our Debris Management Plan (DMP) prepares for and guides the Town's debris operations during our response and recovery efforts after a natural disaster. The Town has established plans to remove, reduce, and dispose of disaster-generated debris.

Although the majority of the streets on the Island are maintained by others, the Town has agreements with Beaufort County, the state and most of the private road owners to allow our contractors access to remove disaster-generated debris. In the event of a major storm, our first priority will be to clear debris from the roads for emergency personnel and to provide access to critical sites such as the hospital, government facilities, and the utility companies. After that, we will clear key routes based on priority of use, from major thoroughfares to the local streets.

Residents should be aware that it may take some time before residential streets are cleared of debris and standing water. Debris collection efforts will begin after the initial road clearance efforts are complete.

Residents should not expect all debris to be collected at once. This process will take time and coordination with the road owners, FEMA, and other entities. Roadside collection and removal efforts will continue until it is determined that all eligible storm-related debris has been satisfactorily removed.

The Town will pick up FEMA eligible disaster-related storm debris placed along the edge of the road on all publicly maintained roads and private roads where a legal right-of-entry has been granted to the Town.

TIPS FOR DEBRIS REMOVAL

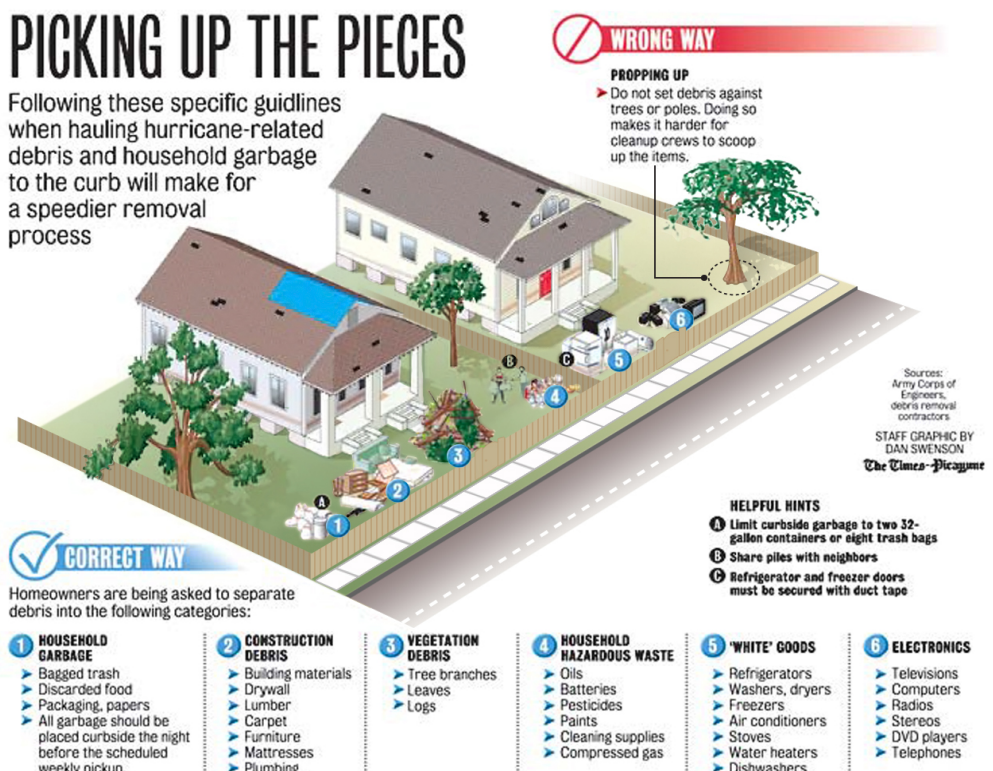
- **DO NOT** attempt to handle debris near downed power lines. Contact Palmetto Electric at (843) 208-5551 about the status of lines near your home.

- Debris collectors will be responsible for addressing different types of debris at different times.

- When placing your debris in the road right-of-way, please separate different types of debris into distinct piles to facilitate faster collection: loose vegetative debris, hazardous waste (paint, pesticides, etc., appliances or "white goods" (refrigerators, air-conditioning units, etc.), and construction/demolition debris.

PICKING UP THE PIECES

Following these specific guidelines when hauling hurricane-related debris and household garbage to the curb will make for a speedier removal process



WRONG WAY

PROPPING UP

Do not set debris against trees or poles. Doing so makes it harder for cleanup crews to scoop up the items.

CORRECT WAY

Homeowners are being asked to separate debris into the following categories:

- HOUSEHOLD GARBAGE**
 - Bagged trash
 - Discarded food
 - Packaging, papers
 - All garbage should be placed curbside the night before the scheduled weekly pickup.
- CONSTRUCTION DEBRIS**
 - Building materials
 - Drywall
 - Lumber
 - Carpet
 - Furniture
 - Mattresses
 - Plumbing
- VEGETATION DEBRIS**
 - Tree branches
 - Leaves
 - Logs
- HOUSEHOLD HAZARDOUS WASTE**
 - Oils
 - Batteries
 - Pesticides
 - Paints
 - Cleaning supplies
 - Compressed gas
- 'WHITE' GOODS**
 - Refrigerators
 - Washers, dryers
 - Freezers
 - Air conditioners
 - Stoves
 - Water heaters
 - Dishwashers
- ELECTRONICS**
 - Televisions
 - Computers
 - Radios
 - Stereos
 - DVD players
 - Telephones

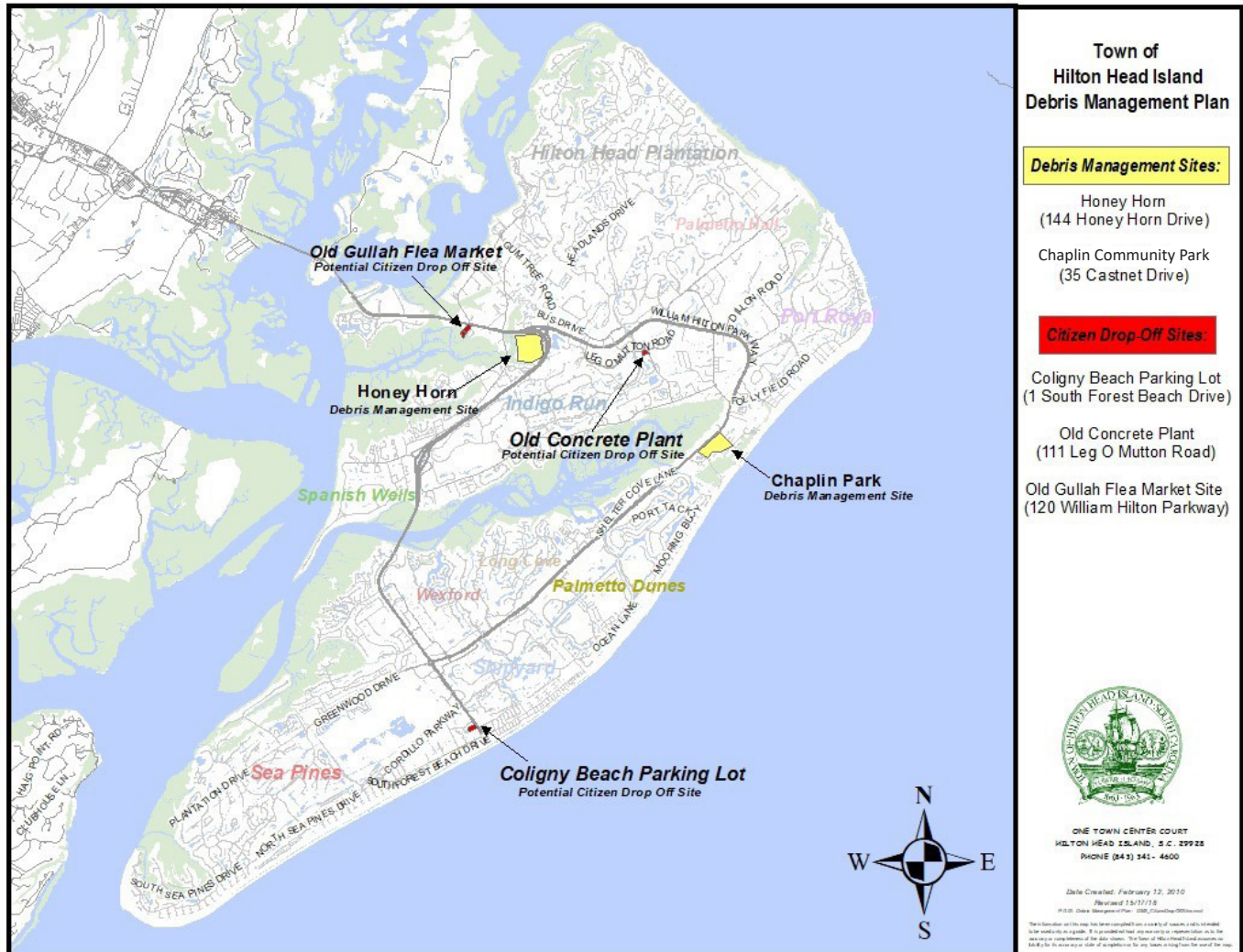
HELPFUL HINTS

- Limit curbside garbage to two 32-gallon containers or eight trash bags
- Share piles with neighbors
- Refrigerator and freezer doors must be secured with duct tape

Sources:
Army Corps of Engineers,
debris removal contractors

STAFF GRAPHIC BY
DAN SWENSON
The Times-Picayune

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- Place debris along the curb or edge of the pavement as soon as possible after the storm in anticipation of collection.
- Keep debris away from utilities such as fire hydrants, cable, or telephone boxes to avoid damage during pick up.
- Residents of multi-family developments may bring their debris to the nearest road right-of-way and ask their POA to coordinate rights-of-entry if the road is privately maintained.
- Commercial, vacant, and non-residential properties shall dispose of debris generated on their properties and not place it in a public or private road right-of-way where debris is being collected by the Town.
- The Town may enter onto private property to remove storm-generated debris in accordance with Town Code,

Title 9, Chapter 1, (Public Nuisances and abatement thereof) and Section 9-5-211 (Post-disaster Debris Collection).

- Temporary collection centers may be activated for residents following a major storm. These are only for Hilton Head Island residents. Contractors and commercial enterprises will not be allowed to dump at the temporary collection centers. Residents will need to provide a proof of address when taking storm-related debris to the collection centers.

Below is a list of the potential citizen drop-off sites:

- **Coligny Beach Parking Lot**
(1 South Forest Beach Drive)
- **Leg O Mutton Road**
across from Gardner Drive
(old concrete plant)

• **Old Gullah Flea Market Site / Chamberline Dr** (120 William Hilton Pkwy)

Follow the Town's website after a storm to find out more details about debris removal: www.hiltonheadislandsc.gov

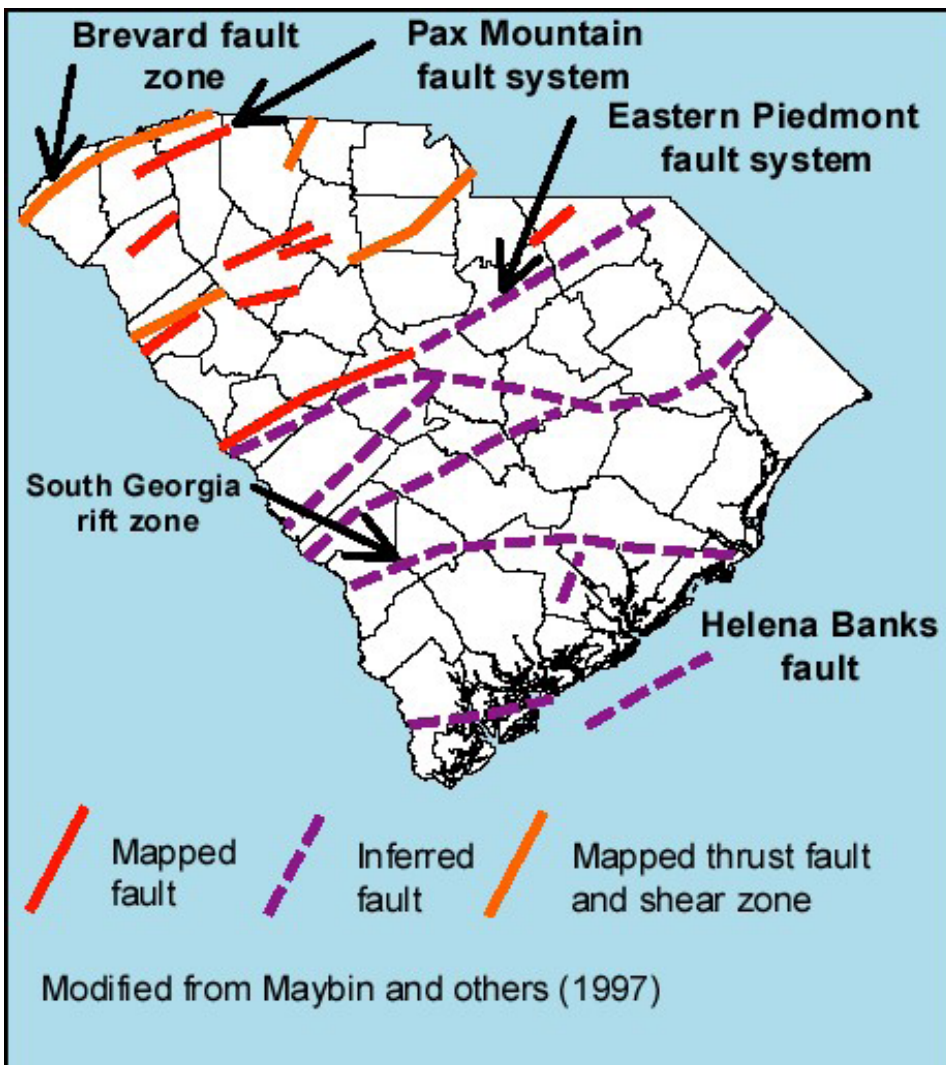
Once debris is collected from the roadside, or citizen drop-off sites, it will be transported to one of two debris management sites on the Island or the ultimate disposal site off-Island. The two debris management sites identified in the DMP are at Honey Horn and Chaplin Community Park. The debris will be segregated and processed. Vegetative debris will be reduced at the management sites prior to going to the ultimate disposal site or landfill. Residents will only be able to take storm-generated debris to the citizen drop-off sites listed above, and are not allowed to enter the debris management sites.



EARTHQUAKES

South Carolina experiences small earthquakes on a regular basis. Earthquakes strike without warning and can affect areas far from their epicenter. The most significant earthquake in South Carolina state history was the 1886 Charleston earthquake which killed 60 people and is still considered to be the most destructive earthquake, to have occurred in the southeastern United States. Today the potential for damage is much higher than it was in 1886, as a growing population and more densely populated

areas create greater earthquake hazards. The destructive impact of an earthquake is also greatly influenced by the type of soil in a particular area. Buildings located in marshy, sandy, or artificially filled-in land are much more susceptible to damage from the waves generated by an earthquake than those built on bedrock. Hilton Head Island is mostly comprised of these sandy, marshy soils, and could expect significant amplification of forces transmitted by a nearby earthquake.



WHAT TO DO TO PREPARE YOUR HOME:

- ☐ Fasten shelves and appliances securely to walls.
- ☐ Place large, heavy objects on lower shelves.
- ☐ Store breakable items, such as glass and china, on lower shelves or in drawers.
- ☐ Repair defective electrical wiring or leaky gas fixtures, as these present major post-earthquake fire risks.
- ☐ Repair any deep cracks in your foundation or ceiling. Get expert advice if these are discovered.

WHAT TO DO DURING THE EARTHQUAKE

Protect yourself in the safest place possible without having to move far. No matter your limitations, you need to protect yourself to the extent possible. Do NOT try to get out of the building during an earthquake! You could be injured by people attempting to leave the building or by falling debris during the earthquake. You should Drop, Cover, and Hold On. Learn more at www.earthquakecountry.org/dropcoverholdon/

DROP down onto your hands and knees before the earthquake knocks you down.

COVER your head and neck, and if possible, your entire body, under a sturdy table or desk. If there is no shelter nearby, only then should you get down near an interior wall, and cover your head and neck with your arms and hands.



HOLD ON to your shelter (or to your head and neck) until the shaking stops. Be prepared to move with your shelter if the shaking shifts it around.

- **Indoors:** Drop, Cover, and Hold On. Drop to the floor, take cover under a sturdy desk or table, and hold on to it firmly. Be prepared to move with it until the shaking stops. If you are not near a desk or table, drop to the floor against the interior wall and protect your head and neck with your arms. Avoid exterior walls, windows, hanging objects, mirrors, tall furniture, large appliances, and kitchen cabinets with heavy objects or glass. Do not go outside!

- **In bed:** If you are in bed, hold on and stay there, protecting your head with a pillow. You are less likely to be injured staying where you are.

- **Outdoors:** Move to a clear area if you can safely do so; avoid power lines, trees, signs, buildings, vehicles, and other hazards.

- **Driving:** Pull over to the side of the road, stop, and set the parking brake. Avoid overpasses, bridges, power lines, signs and other hazards. Stay inside the vehicle until the shaking is over.

ADDITIONAL RESOURCES

- **FEMA** - www.ready.gov/earthquakes
- **Red Cross** - www.redcross.org/prepare/disaster/earthquake

- **US Geological Survey** - www.usgs.gov/natural-hazards/earthquake-hazards/education

FOR PEOPLE WITH DISABILITIES

When you enter a room, consider your physical abilities and look for a safe place for you to Drop, Cover, and Hold On.

- Look for a place away from falling objects and breaking glass, such as under tables or desks, or along an interior wall.

- If you have significant limitations, it is extremely important for you to create a safe space for yourself, specifically if you cannot Drop, Cover, and Hold on.

- To assist you in creating a safe space, secure heavy shelves and furniture, and move heavier objects to lower shelves.

- Secure essential medical equipment such as oxygen tanks or machines, so they won't cause additional damage or injury.

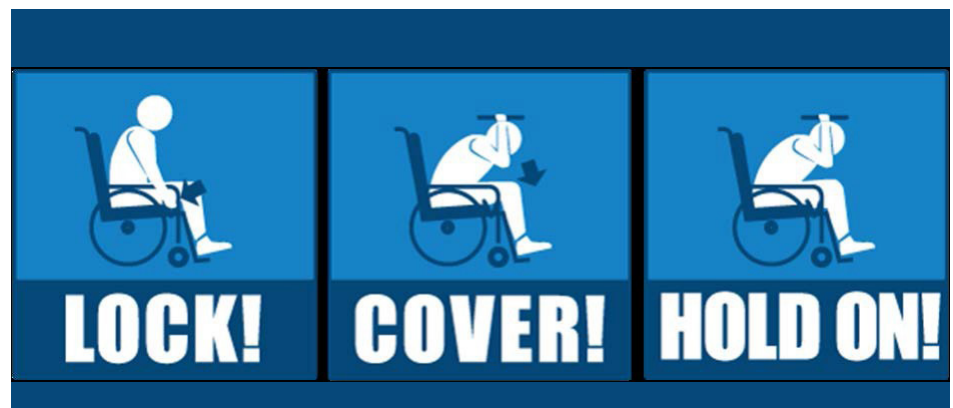
SUGGESTIONS IF IT IS DIFFICULT TO DROP, COVER, AND HOLD ON:

Below are a few tips for people who are limited in their ability to Drop, Cover and Hold On.

- If you are in a wheelchair, do not try to transfer to or from your chair during the shaking. Stay put. Lock your wheels. Cover your head and neck until the shaking stops.

- Know and understand your abilities. If you were to get under a desk and would not be able to get back up on your own, consider other ways to protect yourself, such as standing by an interior wall free from large furniture and objects that may fall or injure you.

- Use your existing support system and develop a list of people who will check on you after an earthquake. Do your best to keep calm.





TORNADOES



Tornadoes can appear with little to no warning, and can cause catastrophic damage in a matter of minutes. Tornadoes are often the by-product of large thunderstorms and hurricanes. They frequently occur during the months of April, May, and June, but have been known to appear in later months as well.

ENHANCED FUJITA SCALE

EF-0 (65-85 mph) Light damage. Peels surface off some roofs; some damage to gutters or siding; branches broken off

trees; shallow-rooted trees pushed over.

EF-1 (86-110 mph) Moderate damage. Roofs severely stripped; mobile homes overturned or badly damaged; loss of exterior doors; windows and other glass broken.

EF-2 (111-135 mph) Considerable damage. Roofs torn off well-constructed houses; foundations of frame homes shifted; mobile homes completely destroyed; large trees snapped or uprooted; light-object missiles generated; cars lifted off ground.

EF-3 (136-165 mph) Severe damage. Entire stories of well-constructed houses destroyed; severe damage to large buildings; trees debarked; heavy cars lifted off the ground and/or thrown.

EF-4 (166-200 mph) Devastating damage. Whole frame houses completely leveled; cars thrown and small missiles generated.

EF-5 (>200 mph) Incredible damage. Strong frame houses leveled off foundations; automobile-sized missiles fly through the air.

Enhanced Fujita Scale

EF	Wind Speed (mph)	Damage
0	75 - 85	Light damage
1	86 - 110	Moderate damage
2	111 - 135	Considerable damage
3	135 - 165	Severe damage
4	166 - 200	Devastating damage
5	> 200	Incredible damage

ACTIONS TO CONSIDER

- Determine in advance where you will take refuge in the event of a tornado.
- Since underground shelters are uncommon on the Island, take shelter in an interior room or hallway on the lowest floor of a building.
- Stay away from windows, doors, and outside walls.
- Avoid auditoriums, cafeterias, and gymnasiums that have wide span roofs.
- DO NOT stay inside a trailer, or mobile home! If possible, move to a building with a strong foundation.
- DO NOT get under an overpass or bridge, as winds can blow debris up into the gap or even collapse the bridge itself.

If you are outside and there is not a safe shelter nearby:

- Go to your vehicle, buckle your seat belt and drive to the closest sturdy shelter.
- If conditions worsen and your vehicle is being hit by debris, pull over and park. Stay in the car with

the seat belt on. Put your head down below the windows; cover your head with your hands and a blanket, coat or other cushion if possible.

- If you can safely get noticeably lower than the level of the roadway, leave your car and lie in that area, covering your head with your hands.
- Do not get under an overpass or bridge. You are safer in a low, flat location.
- Watch out for flying debris. Flying debris from tornadoes causes most fatalities and injuries.

AFTER THE TORNADO

Assess your surroundings and determine if there are any injuries. Be cautious and aware of your surroundings. Additional injuries can occur from walking through debris, downed power lines, or fire. Protect yourself and your family and call 911 for assistance.

ADDITIONAL RESOURCES

- FEMA – www.ready.gov/tornadoes
- SC Emergency Management Division – www.scemd.org/prepare/types-of-disasters/tornadoes/
- National Weather Service - www.weather.gov/safety/tornado





FLOODS



Whether during a hurricane, tropical storm, or simple rainstorm, flooding may affect large portions of the Island. One of the most proactive measures you can take as a homeowner is to purchase flood insurance through the National Flood Insurance Program (NFIP). The United States has billions in flood losses every year. The majority of those flood claims are paid by the NFIP. The NFIP provides additional coverage up to \$250,000 on a building and \$100,000 on its contents. Unlike most homeowners policies, NFIP will cover flood damage for almost any enclosed building.

WHAT CAN YOU DO TO PROTECT YOURSELF AND YOUR PROPERTY?

Remember to avoid contact with flood water. Never walk through or drive on flooded roads. Assume all flooded water is contaminated and thoroughly decontaminate anything that becomes wet. Be prepared to shelter in place using your emergency kit.

The Town of Hilton Head Island has adopted Flood Insurance Rate Maps that show the areas of the Island that have a 1% chance of flooding with corresponding predicted flooding depths. When building a new structure, it is important to strictly follow all building codes that apply to construction in a Special Flood Hazard Zone. To prevent shallow flooding from heavy rain storms, the land should be graded away from the structure for positive drainage to the local storm water

system. Make sure your local drainage is well maintained and free from debris and vegetation.

Older properties, while elevated, may be below the current predicted level of flooding due to changing federal regulations. In this case, the best way to minimize damage is to eliminate any enclosed habitable spaces at ground level, provide watertight closures at windows and doors, remove any materials that are not water resistant below the predicted flood level, move any mechanical and electrical equipment to a higher location in the building, and structurally reinforce the foundation.

The Town's Floodplain Administrator would be happy to answer any questions you may have and make site visits to assist you in improving the situation or becoming flood compliant.

ADDITIONAL RESOURCES

- **Town of Hilton Head Island**
hiltonheadislandsc.gov/publicsafety/flood/floodhazard.cfm?menuheader=3
- **Floodplain Administrator**
843-341-4757
- **NFIP** - www.fema.gov/flood-insurance





TSUNAMI

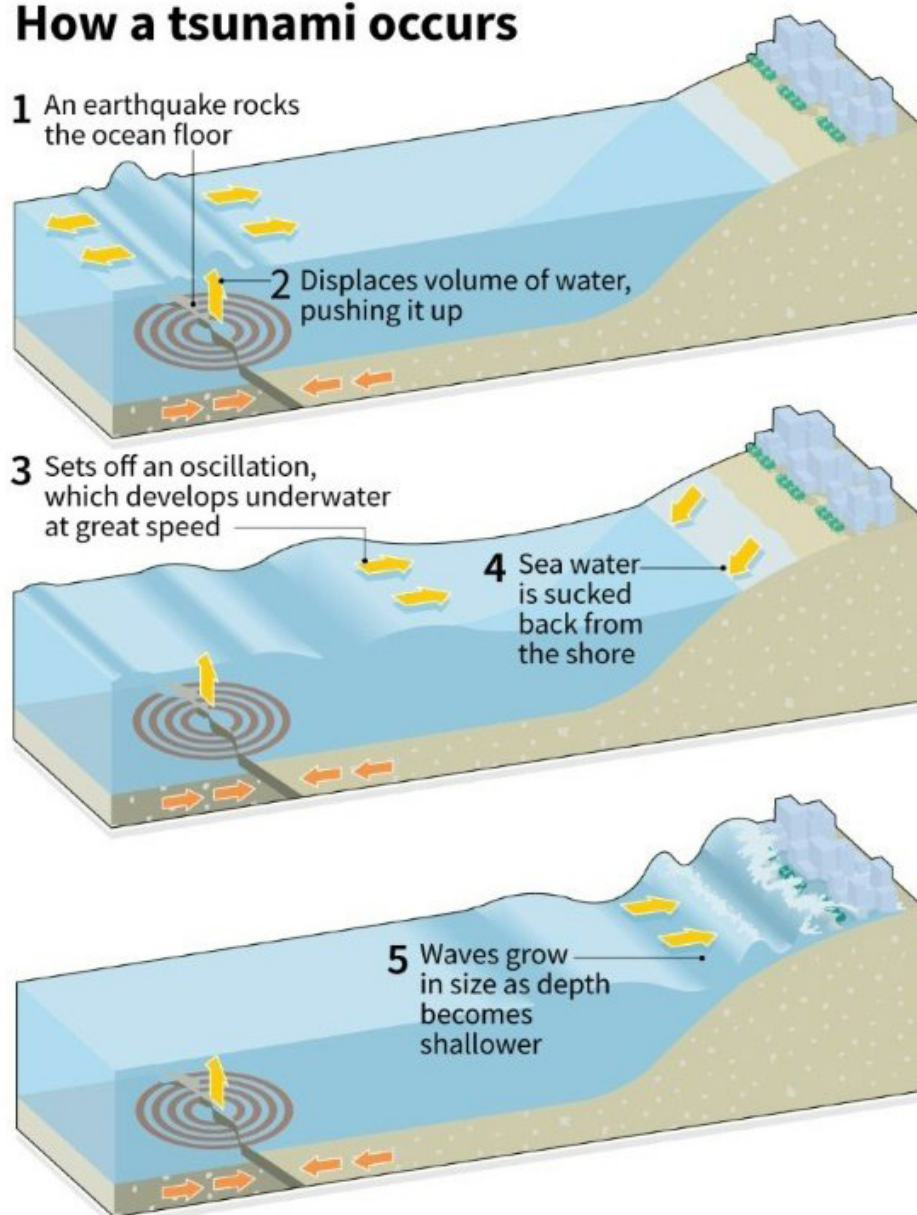
A tsunami is a vast volume of seawater in motion, extending from the surface to the ocean floor. It is a series of long period waves created by an abrupt disturbance that displaces a large amount of water. Tsunamis can travel at speeds of up to 600 mph (jet speed) in deep water, and the characteristics of the ocean floor affect them. In shallow water, as they approach coastlines, they slow down, bunch up, and can get enormously tall. They are more like rivers or walls of flooding water than like waves.

WHAT SHOULD YOU DO IF THERE IS A TSUNAMI WARNING

- If you are at home make sure your entire family is aware. Your family should evacuate your house if you live in a tsunami evacuation zone. Follow the advice of local emergency and law enforcement authorities.
- If you are at the beach or near the ocean, move immediately to higher ground.
- Tsunamis generated in distant locations will generally give people enough time to move to higher ground. For locally generated tsunamis, where you might feel the ground shake, you may only have a few minutes to move to higher ground.
- Go to high, multi-story, reinforced concrete buildings. The upper floors can provide a safe place to find refuge should there be a tsunami warning and you cannot move quickly inland to higher ground. Homes and small buildings located in low-lying coastal areas are not designated to withstand tsunami impacts. Do not stay in these structures should there be a tsunami warning.

GO TO HIGH, MULTI-STORY, REINFORCED CONCRETE BUILDINGS. THE UPPER FLOORS CAN PROVIDE A SAFE PLACE TO FIND REFUGE SHOULD THERE BE A TSUNAMI WARNING AND YOU CANNOT MOVE QUICKLY INLAND TO HIGHER GROUND.

How a tsunami occurs



Source : AFP/UN/Nature/USGS

AFP



FIRE

HOW MUCH DO YOU KNOW ABOUT THE DANGERS OF FIRE?

In the United States, three home fires are reported to fire departments every four minutes. On average, nine people die in a home fire each day. Fire can happen in any home at any time. Don't underestimate the speed and power of a fire. Even a small kitchen fire can turn deadly in a matter of minutes. Fires can spread rapidly through your home engulfing it in smoke and flames which can make an escape nearly impossible. Take the time to walk through your home and take simple steps to reduce your chances of having a fire. It could save your life or the life of your family.



HERE ARE SOME BASIC THINGS YOU NEED TO KNOW:

- **GET OUT AND STAY OUT!**
Fire won't wait so plan your escape! Does everyone know to get out and go to a special meeting place?
- Smoke alarms will decrease your chance of dying in a fire by 50%! Make sure you have working smoke alarms!
- Smoke alarms should be on every level of your home, as well as inside and outside each bedroom.
- Test your smoke alarms monthly and replace the batteries twice a year.
- Smoke alarms are good for 7-10 years. Do you need to replace yours?
- Make sure all windows and doors will open so everyone can get out.
- Stay low and go!
If there is smoke, make sure everyone knows to crawl low under smoke.
- Don't be a hoarder!
Piles of stuff only act as fuel in a fire. Keep your home clutter free.
- Make sure space heaters are kept at least 3 feet away from anything combustible.
- Be aware of the hazards of candle fires. Extinguish candles when you leave the room or go to sleep.
- Always stay in the kitchen when cooking.
- If a pan of grease catches fire on the stove, do not use water! Turn off the heat and cover it with a lid.
- Keep matches and lighters away from children.



- Keep things like oven mitts, wooden utensils, and paper towels away from the stove.
- Practice makes perfect!
Practice fire drills in your home on a regular basis.

HOW SAFE IS YOUR HOME?

- ☐ Are exits clear and unobstructed?
- ☐ Are extension cords in good condition (not frayed or cracked) and only used as temporary wiring?
- ☐ If multiple items need to be plugged in, is a surge protector being used?

WILDFIRES



- ☐ Are fire extinguishers visible and accessible?
- ☐ Is combustible rubbish removed from the building on a regular basis?
- ☐ Are oily rags and combustible chemicals stored in a container that limits oxygen or is filled with water?
- ☐ Are attic, closets, and other storage areas kept neat and clean?
- ☐ Do you have working smoke alarms?
- ☐ Do you test your smoke alarm batteries monthly and change the batteries twice a year?

- ☐ Do you have your chimney and furnace/AC unit cleaned and serviced yearly?
- ☐ Are propane tanks stored outside the house?
- ☐ Are your address numbers clearly visible from the street?

WILDFIRES: DO YOU KNOW WHAT DEFENSIBLE SPACE IS?

It is the space between a house and an oncoming wildfire, so keep it maintained

with shorter plants, increased moisture, free from dead branches and leaves, and well mowed. Routine maintenance is key!

WHAT ITEMS SHOULD I KEEP OUT OF MY DEFENSIBLE SPACE?

Wood piles, lawn furniture, barbeque grills, tarp coverings, etc.

WHICH PLANTS ARE FIRE RESISTANT?

Use plants that are not oily or waxy. Some fire resistant plants are tulips, red oak, periwinkle, vinca, crepe myrtle, azaleas and Boston ivy. Hardwood trees are less flammable than evergreens.

WHAT ABOUT MY ROOF AND GUTTERS?

Keep your roof and gutters blown out and clean. Use fire-resistant or noncombustible materials on the roof and exterior structure of the dwelling. Treat wood or combustible material used in roofs, siding, decking, or trim with fire-retardant chemicals evaluated by a nationally recognized laboratory, such as Underwriters Laboratories (UL).

WHAT ELSE CAN I DO?

Consider installing protective shutters. Have a garden hose long enough to reach any area of the home or other structures on the property.





HAZARDOUS MATERIALS



Occasionally, a hazardous materials release may affect a significant area. Hazardous materials are materials

or substances that pose a danger to life, property, or the environment if improperly stored, shipped, or handled. If you see people suffering from watery eyes, choking, difficulty breathing, twitching, blistering, itching, or loss of coordination, recognize that these may be signs of a hazardous materials release. If you see these signs, try to move uphill and upwind from the source if you can. If a chemical is spilled inside of the building you are in, try to leave the building without passing through the source of the spill. If you cannot exit the building

without passing through the affected area, try to move as far away from the spill as possible.

If you think you have been exposed to a hazardous material, get to a safe location, remove all clothing, and wash with soap and water. Be sure not to scrub the material into your skin. Instead flush it off of yourself with water. Call 911 immediately afterwards for assistance. If you are indoors during a hazardous materials release, you may be asked to shelter in place.

SHELTER IN PLACE

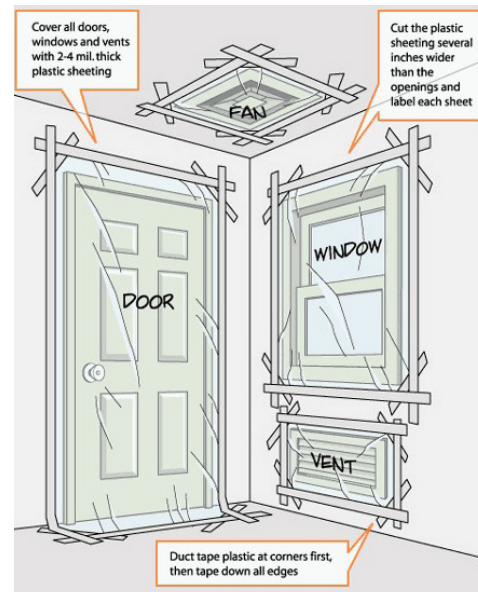
The Town of Hilton Head Island may ask residents to shelter in place during an emergency that poses more risk to you if you should evacuate, such as a hazardous materials spill. Sheltering in place offers you and your family immediate protection for a short period of time. If you are asked to shelter in place, get everyone indoors immediately, close all windows and outside doors, and relocate to a central room in your house or workplace. If instructed to do so, turn off fans, central air and heat, and cover windows and doors with plastic or duct tape.

The supplies you have collected for your emergency kit will sustain you while waiting for the emergency to be stabilized.

THE SUPPLIES YOU HAVE COLLECTED FOR YOUR EMERGENCY KIT WILL SUSTAIN YOU WHILE WAITING FOR THE EMERGENCY TO BE STABILIZED.

If your children are at school, do not leave your house or workplace to go get them. Take the time now to learn the school's emergency plans. Going outside could expose you to a hazardous environment.

During a shelter in place emergency, turn on a radio or television to a local news station to stay informed about what is going on, and wait until the "all clear" is broadcast before exiting the building. Follow instructions provided by local officials, and be prepared to evacuate if ordered to do so.





OBTAINING

EMERGENCY INFORMATION

Your communication plan should include contact information, and how you will obtain information from Federal, State and Local sources. Here are some resources to consider including in your plan.

PHONE NUMBERS

- Hilton Head Island/Beaufort County Hurricane Re-Entry Hotline: 833-254-6400
- Town of Hilton Head Island: 843-341-4600
- Beaufort County Emergency Management: 843-255-4007
- Beaufort County Re-Entry Hotline: 1-800-963-5023
- SC Department of Transportation: 855-GO-SCDOT • 855-467-2368
- SC 511 Traveler Information System: 511 on your cell phone.
- Hispanic Outreach of SC: 803-419-5112
- Hilton Head Island-Bluffton Chamber of Commerce: 843-785-3673
- Beaufort Regional Chamber of Commerce: 843-525-8525
- Palmetto Breeze:
Pre-storm transportation 843-757-5782
During an evacuation 843-255-4000

SOCIAL MEDIA

- The Town of Hilton Head Island on Twitter [@TownofHHI](#)
- The Town of Hilton Head Island on Facebook [@TownofHHI](#)
- The Town of Hilton Head Island on Flickr [@TownofHiltonHeadIsland](#)
- Beaufort County on Twitter [@bftcountysc](#)
- Beaufort County Government SC on Facebook [@beaufortcountysc](#)
- South Carolina Emergency Management Division on Twitter [@SCEMD](#)
- South Carolina Emergency Management Division on Facebook [@SCEMD](#)
- South Carolina Department of Transportation on Twitter [@SCDOTPress](#)

WEBSITES

- The Town of Hilton Head Island: www.hiltonheadislandsc.gov
- The Town of Hilton Head Island YouTube Channel: www.youtube.com/c/TownofHiltonHeadIslandSC
- Beaufort County Emergency Management: <https://bcso.net/our-agency/emergency-management-division/>
- South Carolina Emergency Management Division: www.scemd.org
- SCDOT Traveler Information System: www.511sc.org
- National Hurricane Center: www.nhc.noaa.gov
- National Weather Service Charleston: www.weather.gov/chs/
- SC Insurance Association: www.scinsurance.net/
- Federal Emergency Management Agency (FEMA) - www.ready.gov
- National Flood Insurance Program (NFIP) - www.fema.gov/flood-insurance
- American Red Cross - www.redcross.org/

SIGN UP FOR EMERGENCY ALERTS

Town of Hilton Head Island MyHHI App
<https://hiltonheadislandsc.gov/myhhi/>

Town of Hilton Head Island Emergency Alerts
<https://public.govdelivery.com/accounts/SCHILTONHEAD/subscribers/new>

Nixle text alerts <https://bcso.net/beaufort-county-sheriffs-office/advisories/>



EMERGENCY SUPPLY CHECKLIST

You should be prepared to provide your own basic necessities for three to five days during a disaster, whether you are evacuating or sheltering in place.

Before you begin to develop a kit, consider how a disaster will impact you and/or your family. Consider the individual needs of each person you are preparing for. Make sure to modify this list to suit your own personal needs.

- ☐ One gallon of water per person per day
- ☐ Nonperishable food that does not require preparation such as canned food
- ☐ Manual can opener
- ☐ Eating supplies such as paper plates, napkins, and plastic utensils
- ☐ Baby supplies such as formula, bottles, and diapers
- ☐ Books, toys, games or other activities
- ☐ Food and water for pets
- ☐ Shot records for your pets
- ☐ First aid kit
- ☐ Emergency reference material (first aid book)
- ☐ Clothing for several days
- ☐ Credit card
- ☐ Cash
- ☐ A whistle or air horn to signal for help
- ☐ Battery or crank-operated radio
- ☐ Flashlights
- ☐ Batteries
- ☐ Basic tool kit and work gloves
- ☐ Spare pair of reading or prescription glasses
- ☐ An air mattress and sheets for each member of the group
- ☐ Toilet paper, moist towelettes, garbage bag and plastic ties for personal sanitation
- ☐ Soap
- ☐ Toothbrushes
- ☐ Toothpaste
- ☐ Hand sanitizer



- ☐ Female hygiene supplies
- ☐ Local, regional, and state maps
- ☐ Dust mask
- ☐ Cell phone with charger

Other necessities to add to your emergency kit:

- ☐ _____
- ☐ _____
- ☐ _____



MAINTAINING

EMERGENCY KIT INVENTORY

Once you have developed your emergency kit, consider developing a schedule to check the supplies in your kit, including rotation of your food and water supplies. Also, reconsider the items in your kit and update with additional items as your personal situation changes. It is recommended you check your kit inventory at least twice a year.

_____ Emergency supplies inventoried and supplies rotated

_____ Emergency supplies inventoried and supplies rotated

ADDITIONAL ITEMS AND CONSIDERATIONS:

Some items that you will need in an emergency kit may be too difficult to maintain within the kit, but those items should be readily available in your home if you need to shelter in place or evacuate. Some of those items include:

- ☐ Consider creating a network to help you in an emergency or evacuation
- ☐ Functional need items such as a walker, oxygen, wheelchair, or hearing aid
- ☐ Instructions for the use of special medical equipment. Teach your network how to use the equipment.
- ☐ Style and serial number of any medical devices
- ☐ Size and weight of any special medical equipment
- ☐ Contact your oxygen supply company about their emergency plans and how you will maintain your supply of oxygen.
- ☐ Consider written instructions regarding your care if you have any special care needs
- ☐ 30 days' worth of your prescription medications
- ☐ Laptop or tablet and accessories
- ☐ Patch kit for tires

OTHER PREPAREDNESS RESOURCES

- Federal Emergency Management Agency: www.fema.gov
- FEMA Ready: www.ready.gov
- National Red Cross: www.redcross.org
- Lowcountry SC Red Cross: www.redcross.org/local/south-carolina.html
- Palmetto Breeze: www.palmettobreezetransit.com
- National Alliance for Mental Illness: www.namelowcountry.org
- SC Department of Health and Environmental Control: www.scdhec.gov/disaster-preparedness



IMPORTANT DOCUMENTS

If you are leaving your home to evacuate, it is a good idea to bring copies of important documents like birth certificates, wills, insurance policies, etc. with you or have them saved on a CD, external hard drive, thumb drive or stored in a safe location out of the area. If you choose to keep paper copies of these documents, they should be stored in a watertight plastic envelope or container to prevent damage. As you accumulate your important documents, use the checklist below.

Before hurricane season, it may be prudent to review and upgrade any of your existing insurance policies. In addition to “typical” policies (home, auto, and boat), you should also consider wind, hail, flood, and earthquake insurance.

You should also create an inventory of your home to assist with insurance claims. Document your home and what is in your home.

LOCATION OF IMPORTANT DOCUMENTS:

- | | |
|---|--|
| <input type="checkbox"/> Passports | <input type="checkbox"/> Deeds |
| <input type="checkbox"/> Social Security cards | <input type="checkbox"/> Stocks and bonds |
| <input type="checkbox"/> Immigration Documents | <input type="checkbox"/> Prescriptions |
| <input type="checkbox"/> Insurance policies | <input type="checkbox"/> Recent tax returns |
| <input type="checkbox"/> Licenses | <input type="checkbox"/> Military records |
| <input type="checkbox"/> Car titles and registrations | <input type="checkbox"/> Important photographs and other irreplaceable documents |
| <input type="checkbox"/> Wills | <input type="checkbox"/> Backup computer files on a portable drive |
| <input type="checkbox"/> Contracts | <input type="checkbox"/> Photos of valuables in your home |
| <input type="checkbox"/> House plans | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Mortgage and property deeds | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Immunization and other medical records | |
| <input type="checkbox"/> Bank account numbers | |
| <input type="checkbox"/> Birth certificates | |
| <input type="checkbox"/> Marriage certificates | |
| <input type="checkbox"/> Adoption Decrees | |
| <input type="checkbox"/> Death certificates | |

ADDITIONAL RESOURCES:

- Contact your insurance provider for tools to document the contents of your home.
- Insurance Information Institute - www.iii.org/article/how-create-home-inventory

COMMUNICATION PLAN

It is important to keep a physical list of emergency contacts, both for yourself and for others to use. Cell phones, computer backups, and address books can all be damaged in a disaster.

Your family may not be together when disaster strikes, so it is important to plan in advance how you will contact one another and get back together in different situations.

Start by identifying an out-of-town contact for you all to connect with during and after a disaster. It may be easier to make a long-

distance phone call, so an out- of-town contact may be in a better position to communicate among separated family members. Be sure every member of your family knows this phone number and has a cell phone, coins, or a prepaid phone card to call the emergency contact.

As part of your communication plan, develop a contact list for your children’s school or day care, doctor, pharmacy, insurance agent, veterinarian, and other important numbers that are specific to your family.



EMERGENCY CONTACTS

OUT OF AREA PRIMARY CONTACT

Name _____

Address _____

Phone _____

Other info _____

OUT OF AREA SECONDARY CONTACT

Name _____

Address _____

Phone _____

Other info _____

PHYSICIAN #1

Name _____

Address _____

Phone _____

Other info _____

PHYSICIAN #2

Name _____

Address _____

Phone _____

Other info _____

INSURANCE HOME

Name _____

Address _____

Phone _____

Other info _____

INSURANCE AUTO

Name _____

Address _____

Phone _____

Other info _____

SCHOOL #1

Name _____

Address _____

Phone _____

Other info _____

SCHOOL #2

Name _____

Address _____

Phone _____

Other info _____

VETERINARIAN

Name _____

Address _____

Phone _____

Other info _____

OTHER CONTACT

Name _____

Address _____

Phone _____

Other info _____



EVACUATION DESTINATIONS

It is important to have multiple destinations as options during a hurricane evacuation. Contact relatives before the storm to make sure they can accommodate you during an evacuation, or ensure that hotel rooms will still be available after the evacuation order has been given.

PRIMARY DESTINATION

Name _____

Address _____

City _____

State _____

Phone _____

Email _____

Estimated Driving Time: _____ Estimated Room Cost: _____

ALTERNATE DESTINATION

Name _____

Address _____

City _____

State _____

Phone _____

Email _____

Estimated Driving Time: _____ Estimated Room Cost: _____

ALTERNATE DESTINATION

Name _____

Address _____

City _____

State _____

Phone _____

Email _____

Estimated Driving Time: _____ Estimated Room Cost: _____



PREPARE BEFORE HURRICANE SEASON

Before hurricane season, take the time to consider the items on the below list:

- ☐ Check metal and wood support columns on patios for rust and wood decay.
- ☐ Evaluate your home's foundation for cracks and other damage.
- ☐ Check your windows, doors, and roof to make sure they are able to withstand a potential storm.
- ☐ Consider deadbolts to strengthen doors.
- ☐ Ensure your shed is secured to a permanent foundation or strapped in the ground with anchors.
- ☐ Ensure your garage door(s) close completely and have appropriate reinforcement.
- ☐ Keep your yard free from debris and loose items.
- ☐ Be sure trees and shrubs around your home are well-trimmed so they are more wind resistant.
- ☐ Clean your yard of items that could become projectiles during high winds or a hurricane.
- ☐ Document, photograph, or video your home and possessions for insurance purposes.
- ☐ Check for loose rain gutters and unclog all rain gutters.
- ☐ Know where your utility shut offs are located.
- ☐ Review your insurance policies.
- ☐ Know your evacuation routes and where you will be going.
- ☐ If you have a portable ramp, ensure it is properly secured or removed once you evacuate.

BEFORE YOU LEAVE FOR AN EVACUATION:

- ☐ Cover your windows with pre-cut plywood or storm shutters.
- ☐ Bring in all outdoor furniture, decorations, grills, and anything else that is not tied down.
- ☐ Keep trees and shrubs well-trimmed so they are more wind-resistant.
- ☐ Secure and turn off any outdoor propane tanks.
- ☐ Close all interior doors in your home to help compartmentalize damage.
- ☐ Secure or shut off appropriate utilities.
- ☐ Let someone know where you are going and what route you will be taking.
- ☐ Take your emergency kit and this plan.

PETS AND SERVICE ANIMALS EMERGENCY SUPPLY CHECKLIST

As discussed in the previous section, you should be prepared to provide your own basic necessities for at least three days during a disaster. Additionally, you need to make the same preparations for your pets or service animals. Do not leave your pet behind.

Make sure to modify this list to suit the needs of your pet(s) and/or service animal(s). Food, water, and treats for three days.

- ☐ Food and water bowl
- ☐ Manual can opener
- ☐ Proof of vaccination and medical records
- ☐ Veterinarian emergency plans and emergency contact information
- ☐ Contact information for a veterinarian at your evacuation location
- ☐ Certification or documentation for Service Animals
- ☐ Current photo of the animal with the owner
- ☐ First-aid kit
- ☐ Extra leash and collar
- ☐ Crate, bed, and/or blanket
- ☐ Litter, pan, and plastic bags
- ☐ Toys

ADDITIONAL PET RESOURCES:

Hilton Head Humane Association

www.hhhumane.org/

843-681-8686

SC Association of Veterinarians

www.scav.org/scvrc

1-800-441-7228

South Carolina Animal Care and Control:

www.scacca.org/

803.238.7438

Beaufort County Animal Control Office:

www.beaufortcountysc.gov/animal-services/index.html

843-255-5010

[illegible]



QUICK REFERENCE GUIDE

SHELTER IN PLACE EMERGENCY KIT

Prepare a shelter-in-place kit containing the following:

- ☐ A battery-operated AM/FM radio with spare batteries.
- ☐ Flashlight with spare batteries.
- ☐ Food and bottled water (one gallon per person per day).
- ☐ Towels.
- ☐ Toys for young children.
- ☐ First-aid kit and medicine.
- ☐ Other items essential for your family's survival.
- ☐ Include food and water for your pets.
- ☐ Consider sanitary arrangements for your family and pets.

EVACUATION SUPPLY KIT

Assemble an Evacuation Supply Kit containing the following:

- ☐ Food and water for three days (one gallon per person per day) and/or special dietary foods.
- ☐ Toiletries (soap, toothbrush, toothpaste, shampoo, etc.)
- ☐ Prescription medicines, medical equipment and important medical records.
Clothing for several days.
- ☐ Blankets, pillows, and towels (particularly if you may stay at a public shelter).
- ☐ Identification and important papers.
- ☐ Checkbook, credit card, and cash.
- ☐ Flashlights with extra batteries, phone chargers, and extra phone batteries.
- ☐ Baby supplies including special food, sanitary items, and play items.
- ☐ Pet Supplies



OTHER IMPORTANT INFORMATION

- ☐ Have a good road map. Evacuation routes may take you on unfamiliar roads.
- ☐ Know how to safely shut off electricity, gas and water supplies at main switches and valves.
- ☐ Secure all loose yard items like lawn furniture, BBQ grills, bird baths, trash cans, planters, awnings, etc.
- ☐ Move valuable items to inner rooms or upper floors.
- ☐ Check your refrigerator and freezer for perishable items.
- ☐ Unplug major appliances to avoid damage from lightning strikes or power surges.
- ☐ Consider obtaining and pre-drilling plywood to board up windows of your home.

Do not call 9-1-1 for general information or questions about a disaster/emergency. Emergency workers need these lines open for emergency use. If you need information or have questions that do not involve a criminal, medical or fire emergency immediately threatening your life, call the Hilton Head Island Emergency Management Office at (843) 682-5156.



Brought to you by
HILTON HEAD ISLAND FIRE RESCUE

