



The Town of Hilton Head Island  
**Our Plan Excellence Work Group**

**Thursday, July 18, 2019 at 2:00 PM**

The Living Lab at Town Hall

**AGENDA**

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*As a courtesy to others please turn off / silence ALL mobile devices during the meeting. Thank you.*

**Work Group:**

***Relentless Pursuit of Excellence***

- 1. Call to Order**
- 2. FOIA Compliance** - Public notification of this meeting has been published, posted, and distributed in compliance with the South Carolina Freedom of Information Act and the requirements of the Town of Hilton Head Island.
- 3. Welcome and Announcements**
- 4. New Business**
  - a. Attribute Development Worksheet and Discussion
- 5. Staff Report/Updates**
  - a. Introduce SOAR Activity
- 6. Adjournment**

*Please note that a quorum of Town Council may result if four (4) or more of their members attend this meeting.*

*Please note that a quorum of the Planning Commission may result if five (5) or more of their members attend this meeting.*



# Our Plan

## Attribute Worksheet

### What are the Attributes of the Relentless Pursuit of Excellence?

*Attribute: a quality or feature regarded as a characteristic or inherent part of the theme*

Commerce	Governance

Education	Environmental Protection

Infrastructure: Transportation	Infrastructure: Telecommunication and Tech



# Our Plan

## Attribute Worksheet

Infrastructure: Environmental and Green Tech	Community and People

Recreation and Arts/Culture	Other Theme:

Other Theme:	Other Theme:



Town of Hilton Head Island  
**Our Plan Excellence Work Group Meeting**

Thursday, June 20, 2019 at 2:00 pm

The Living Lab at Town Hall

## **MEETING NOTES**

Work Group:

*Relentless Pursuit of Excellence*

**Present from Work Group:** Steph Cauller, Brian Kinard, Alan Perry, Heather Rath, Roselle Wilson

**Present from Town Council:** None

**Present from Town Staff:** Taylor Ladd, Jennifer Ray

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- The meeting was called to order at 2:03 PM.
- Taylor Ladd asked the group if anyone was interested in serving as a co-captain for the group during the project. The group requested to delay this conversation until the next meeting when more members of the group will be present.
- Taylor Ladd described to dock board in the Lab as a place to put ideas for the group to visit later.
- Taylor Ladd introduced the Photo Activity as a process the group can use for gathering a broad range of inputs to assist with starting to identify themes and spur discussion about parks and recreation. Group members were asked to review nine photo collages placed around the room. Instructions were to place sticky notes with a couple words or phrase that identified what a photo represented to each individual about Excellence for Hilton Head Island. Following the photo activity, the group members sorted their sticky notes into groups of common themes/concepts. These themes will be re-visited later in the process.
- Group members were provided sticky notes and began the activity. When they were finished, each group member to shared one of their selected photos with the group. Finally, the group spent some time discussing their input and then sorting their sticky notes into common themes/concepts. They had a discussion about what could be missing and collated their ideas.
- The resulting theme/concept groups were as follows:
  - Commerce
  - Governance
  - Education
  - Environmental Protection
  - Transportation

- Technology and Telecommunication
  - Environmental Infrastructure
  - Community, with emphasis on People
  - Recreation, including Arts and Culture
- Taylor Ladd discussed plans for the up-coming meetings.
  - The meeting adjourned at 3:02 PM.

**Submitted by:** Taylor Ladd

# COMMERCE

more  
Fresh food  
markets

Mom's  
Pops do  
a great  
job

Mastered  
Grocery

changes in  
housing  
wants

EXCELLENCE  
GROUP PHOTO  
ACTIVITY

6.20.2019

# GOVERNANCE

Prepared

responsible  
disbursement  
to all parts  
of comm.

# EDUCATION

MUST HAVE  
ACCESS TO  
HIGH QM.  
ED.

Needs  
Work

An  
educated  
community

Access &  
REMEMBERING  
HISTORY

# ENV. PROTECTION

Global  
Identification

Environment  
Protection

Well  
done!

Return of  
gullah  
fish + farm



# TRANSPORTATION

Trans solut.  
to meet  
our diverse  
popul.

Need  
Better  
Public  
Transp

Address  
infrastructure  
+  
alternatives

HAS TO MOVE  
FORWARD

\*connection with ~~Environment~~  
Infrastructure

# Technology → telecomm

more  
cyber  
cafe  
locations

need  
available  
computer  
labs

Connection  
to world  
communications

MUST HAVE  
ACCESS TO  
HIGH TECH  
COM.

Better  
warning  
systems

Better  
service

← telecomm

great  
for  
telecommuting

\* connection with ~~then~~ Infrastructure

# ENVIRONMENTAL INFRASTRUCTURE

sub theme: Green Tech

Great  
signage

Perfect  
place to  
develop  
solar

INFRASTRUCTURE

~~X~~ Connection with Infrastructure

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~~X~~ INFRASTRUCTURE

- TECH
- ENVIRONMENT & PUBLIC WORKS
- TRANSPORTATION



# COMMUNITY

sub theme: People

Community to catch you when you fall

Building Next Generation.

ARTS, MUSIC,  
& LITERATURE

inclusive activity

Diverse

HAI \*  
Great Brand?  
for what?

Non-colonial  
↳ this should be opposite  
kids to adult

Building a life 4 all

Togetherness

People matter  
😊

Collaboration

Collaboration

Deeline in future gap  
across country

more Park activity for seniors

SUB THEME:

# RECREATION / ARTS + CULTURE

ingre  
Great  
CONCER<sup>outdoor</sup>  
activity

MORE USAGE  
WATER FRONT

PROMOTION OF  
OUTDOOR REC  
NATURE ETC

Creative  
Arts

access to  
water act.  
w/ no  
restriction

Recreation  
all ages

arts, music  
& culture

HHI Great  
Brand  
for what?