



SCEMD



FEMA

Hurricane Matthew | DR-4286-SC

NEWS RELEASE 060

For Immediate Release

FEMA/State Joint Information Center

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Hilton Head Disaster Recovery Center to Close

COLUMBIA, S.C. (Friday, Dec. 16) – The Disaster Recovery Center (DRC) in Hilton Head at 1 Town Center Court will close permanently **Tuesday, Dec. 20 at 5 p.m.**

Survivors of Hurricane Matthew can still get help with just a phone call to the Federal Emergency Management Agency (FEMA) Helpline at **800-621-3362** (voice, 711 or video relay services) or **800-462-7585** (TTY). The line is open every day from 7 a.m. to 10 p.m. until further notice. Multilingual operators are available. Information is also available at www.DisasterAssistance.gov.

Callers may ask representatives about how to:

- Check the status of their application;
- Get clarification about a letter from FEMA;
- Update address, phone or bank account numbers;
- Appeal any FEMA decision;
- Find out about other types of federal disaster assistance available.

Residents and business owners who sustained damage as a result of Hurricane Matthew and have applied for a low-interest loan from the U.S. Small Business Administration (SBA) can get answers to their questions by calling SBA's Disaster Assistance Customer Service Center at **800-659-2955**. Deaf and hard-of-hearing individuals should call **800-877-8339**. SBA loan applicants can also get information by emailing to disastercustomerservice@sba.gov or by visiting www.sba.gov/disaster.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow us on Twitter at <https://twitter.com/femaregion4> and the FEMA Blog at <http://blog.fema.gov>.

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.